

mobee360

# DIGITAL Diagnostics

holistic · modular · connected



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mobee® 360 platform:  
Your starting point for digital diagnostics.



mobee® 360 forms the basis for using the various individual modules, which can be flexibly integrated into the platform. From recording personal data to customizing and sending your desired reports to managing all recorded data in the „cockpit“ – mobee® 360 is your central starting point for successful digital diagnostics.

## mobee® 360

### One software with 10 diagnostic options

- High degree of usability
- scientifically based screenings
- Complex relationships made simple
- Centralized personal data management
- Centralized reporting
- Data, data exchange and data backup
- Numerous interfaces to third-party systems



#### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

## Why mobee® 360?

- Medical devices
- Visualization
- Proof of success
- Time savings through process optimization
- Increase in turnover
- Digitization
- Customer loyalty
- Differentiation from the competition

## Topic areas:

With eight different topic areas and unlimited possibilities for combination in an intuitively operable and unified solution, mobee® 360 is the leading platform for digital diagnostics.



**mobee® flex**  
Mobility & flexibility



**mobee® scale**  
Body composition & body data



**mobee® balance**  
Balance & coordination



**mobee® performance**  
Performance & endurance



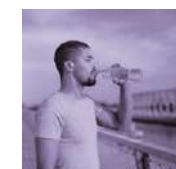
**mobee® core**  
Posture & spinal functions



**mobee® care**  
Senior mobility & quality of life



**mobee® mind**  
Vegetative & mental health



**mobee® metabolic**  
Metabolism





**mobee360**  
Premium

# VitalScore

Holistic health status

## VitalScore

holistic health status

The VitalScore offers a quick and precise assessment of the current state of health by combining several key health factors into a single indicator.

- Holistic health status with a single number
- Rating scale from 1 to 10 for quick classification
- Versatile health parameters for a differentiated analysis
- Simple handling and visually easy to understand



**AREAS OF APPLICATION:**  
Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

**CONTENTS:**  
• mobee® 360 Premium  
• available from "Premium" tariff







mobee fit  
mobee med  
mobee care  
Back Status

mobee flex  
Mobility & flexibility

mobee fit

Muscular mobility analysis

mobee® fit assesses the mobility of relevant muscle groups and identifies deficits as well as asymmetries.

- 11 functional mobility tests
- Individual measurement profiles
- Interactive teach-in
- Real-time animation of movement
- Customizable results report
- Progression report with animation
- Exercise recommendations
- Interfaces



#### AREAS OF APPLICATION:

Sports & Fitness  
Companies & Institutions

#### CONTENTS:

- mobee® device
- USB radio stick
- 3 elastic fastening straps
- Power plug 230V\*
- Charging cable
- Transport case
- Software module
- Licence for 1 PC/Laptop

#### HARDWARE:

mobee® device

\*accessory may be omitted depending on the country



mobee® med supports you in the assessment of joint and trunk flexibility and makes even small training successes visible.

- 142 Range of Motion tests according to neutral-zero
- Scientifically evaluated
- Preset and custom measurement profiles
- Active and passive analysis
- Efficient documentation
- Editable reference values
- Detection of pain area, end feeling
- Results report
- Patient and expert mode



**AREAS OF APPLICATION:**  
Therapy & Medicine

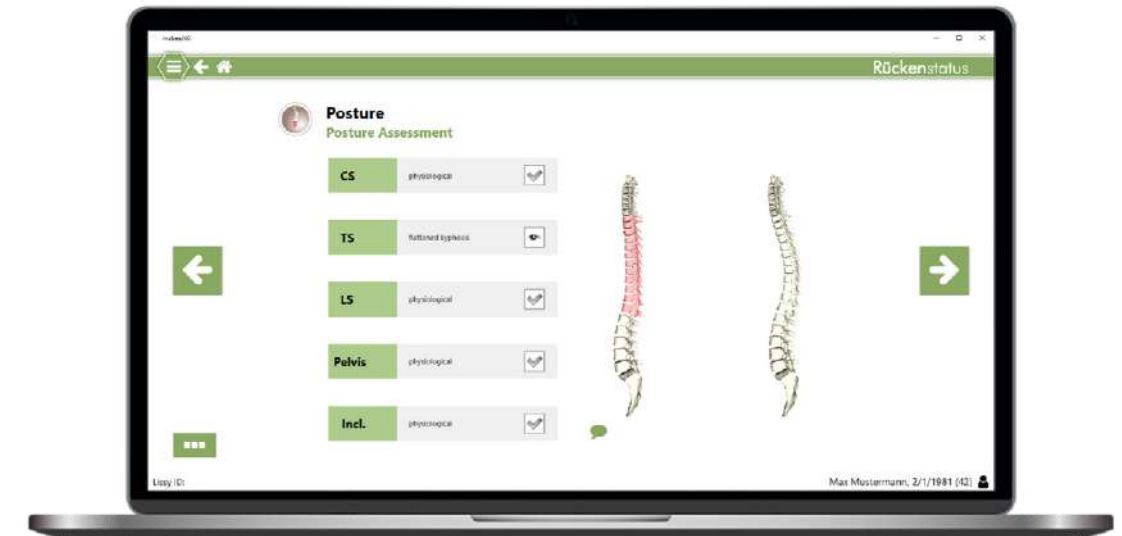
**CONTENTS:**

- mobee® device
- USB radio stick
- 3 elastic fastening straps
- Power plug 230V\*
- Charging cable
- Transport case
- Software module
- Licence for 1 PC/Laptop

**HARDWARE:**

mobee® device

\*accessory may be omitted depending on the country



Software module „Back Status“

Back Status offers a combination of visual tests, posture tests and mobility measurements with targeted questions. The holistic view of back health is an ideal extension for your mobee® fit device.

- Anamnesis
- Screening of the spine and joints
- Posture
- Stability
- Recording of vital parameters
- Automatically generated status report



**AREAS OF APPLICATION:**  
Sports & Fitness  
Companies & Institutions

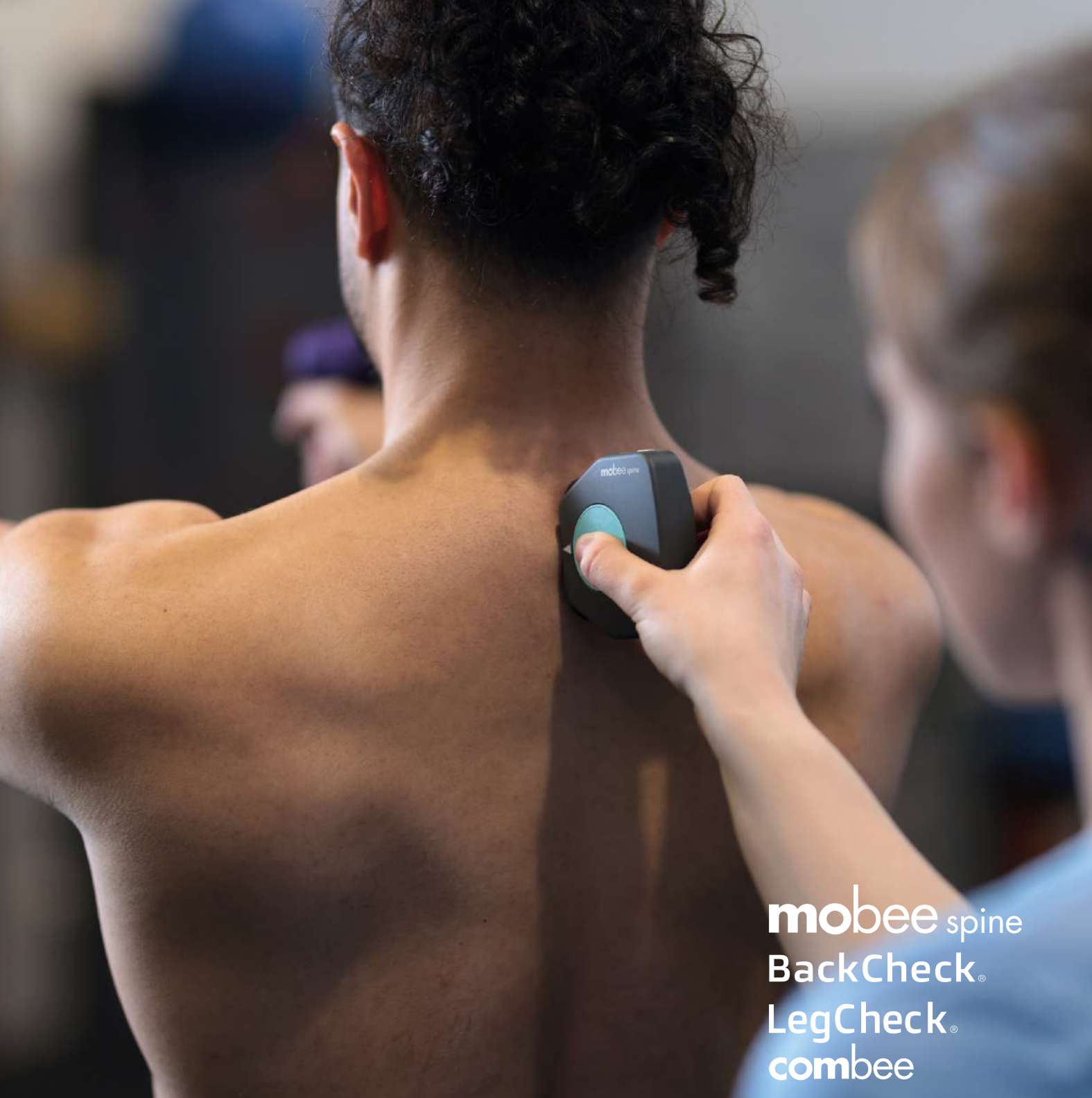
**CONTENTS:**

- Software module
- Licence for 1 PC/Laptop

**HARDWARE:**

mobee® device





mobee spine  
BackCheck®  
LegCheck®  
combee

mobee core  
Posture & spinal functions

mobee spine

Functional  
spine analysis

mobee® spine records, visualizes and evaluates the functional condition of the back as part of measures for the primary prevention of back pain and provides recommendations for preventive interventions based on this.

- Sagittal and frontal analysis planes
- Consideration of sections and regions of the spine
- Supplied & own analysis protocols
- 3D animations
- Display of changes in functional aspects over time
- Customizable result reports
- Back exercise recommendations



#### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

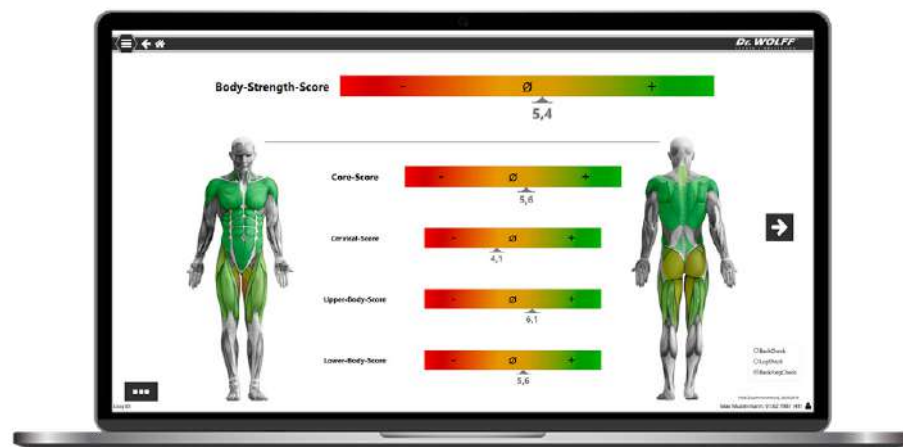
#### CONTENTS:

- Analysis device
- Transport case
- Charging cable  
USB-C > USB-C
- Bluetooth Dongle BLE BT 4.2  
(optional accessory)
- Software module
- Licence for 1 PC/Laptop

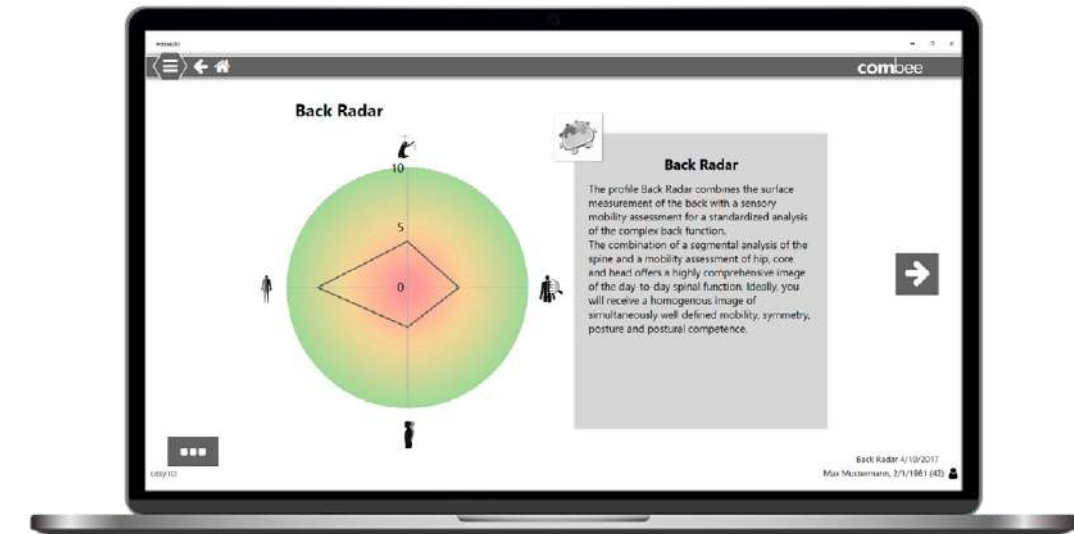
#### HARDWARE:

mobee® spine





Body-Strength-Score (BackCheck® & LegCheck®)



Software module „Back Radar“ / combee

### BackCheck® by Dr. WOLFF software module

- Isometric maximum strength
- Strength ratios
- Identification of functional deficits
- Detection of muscular imbalances
- Result reports



#### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Companies & Institutions

#### CONTENTS:

- Software module
- Licence for 1 PC/Laptop

#### HARDWARE:

Compatible with:  
BackCheck® by Dr. WOLFF  
LegCheck® by Dr. WOLFF

### LegCheck® by Dr. WOLFF software module

- Leg strength analysis
- Mode on both sides & independent of side
- Strength & strength ratios
- Fusion with BackCheck® data
- Result reports

Back Radar combines the measurement results from the functional analysis in mobee in mobee® spine and „Back Check-Up“ from mobee® fit and presents them in a compact and easy-to-understand format. Back Radar enables a compact analysis that saves as much time as possible – ideal for use in occupational health management.

### Back Radar software module

- 4 mobee® fit Assessments
- 3 mobee® spine Assessments
- Compact and easy presentation
- Measurement & evaluation in 15 minutes
- Progress analyses
- Results report



#### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

#### CONTENTS:

- Software module
- Licence for 1 PC/Laptop

#### HARDWARE:

mobee® fit  
mobee® spine



mobee® scale analyzes and documents body composition, body proportions, cardiovascular condition and risk factors as an ideal basis for individual training planning and nutritional advice.

- Body proportions
- Body composition
- Cardiovascular system
- Blood pressure
- Lifestyle risk factors



#### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

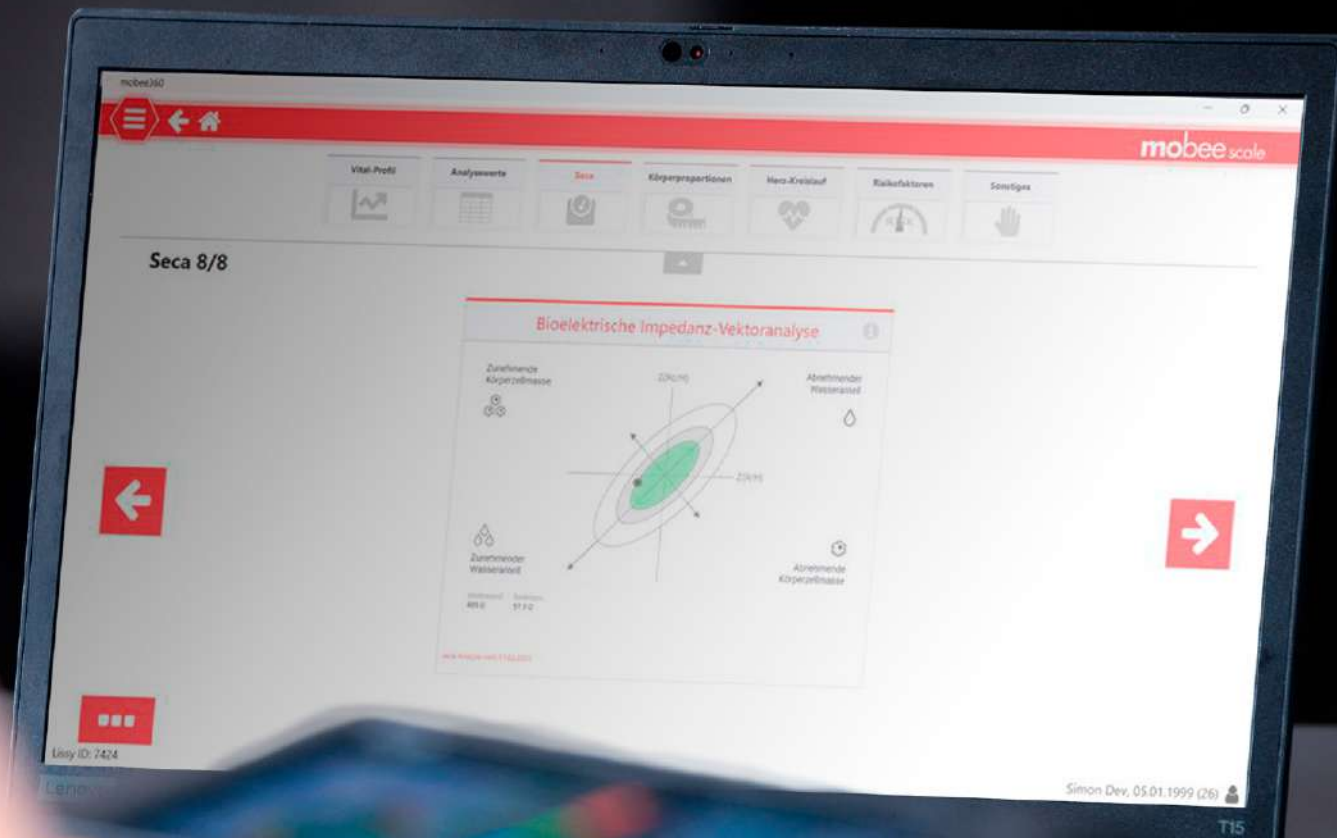
#### CONTENTS:

- Software module
- Licence for 1 PC/Laptop

#### HARDWARE:

seca TRU Pro  
seca TRU Ultra  
InBody IB270, 270S, 380, 570,  
580, 770, 970, 970S  
BIACORPUS® by Medical  
Health Care GmbH  
RX pro 4k, RX 4004M ab S/N  
18400XXX aufwärts  
Futrex (Version 4.0.397)

Advice based on recorded analysis data



mobee scale  
seca  
InBody  
Erfolge werden sichtbar.  
MEDICAL  
HealthCare GmbH  
FUTREX

mobee scale  
Body composition & body data





Evaluation of fat percentage / segmental fat



Body composition and water percentage



## TANITA® PRO

- Body composition
- Fat, muscle and bone mass
- Body water: ICW/ECW
- Visceral fat
- Body composition value
- Basal metabolic rate
- Metabolic age
- Fat & muscle segment analysis
- Fat-free mass index
- Sarcopenia Index
- Phase angle



### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

### CONTENTS:

PREMIUM tariff:  
Software module  
Licence for 2/3 PC/Laptop  
Interface to professional scales

### HARDWARE:

Compatible with TANITA  
MC-980 / -780 / -580  
others on request

## Compatible TANITA Models



MC-980 white



MC-980 grey



MC-980 red



MC-780 white



MC-780 dark grey



MC-780 mobile



mobee® care stands for assessments and measures to maintain and improve the physical mobility of best agers. The four areas of coordination, strength, endurance and mobility are analyzed and evaluated.

- Compact anamnesis
- Test batteries
- Teach-In
- Standard values up to 95 years
- Presentation of results & progression
- Motivation through awards
- Recommendations for training and measures
- Documentation and success monitoring



#### AREAS OF APPLICATION:

Therapy & Medicine  
Sports & Fitness  
Public environments

#### CONTENTS:

- Software module
- Licence for 1 PC/Laptop

#### HARDWARE:

mobee® device

mobee care  
Mobility for best agers



Exercises based on the results in mobee® care





stresspilot<sub>pro</sub>

stresspilot<sub>pro</sub>

Individual stress analysis

Stress Pilot® Pro is a holistic tool for individual stress and resilience diagnostics. The innovative and one-of-a-kind solution analyzes the functional state of the vegetative nervous system as the “headquarters” of the human organism. It constitutes an ideal basis for targeted stress management.



- HRV analysis based on pulse oxymetry (ear clip) or heart rate via Polar H10 sensor
- 5-minute HRV test
- 1-minute RSA test
- Adaptive biofeedback training
- Psychosocial analysis using validated questionnaires
- Individual results report
- Anonymized group reports



AREAS OF APPLICATION:

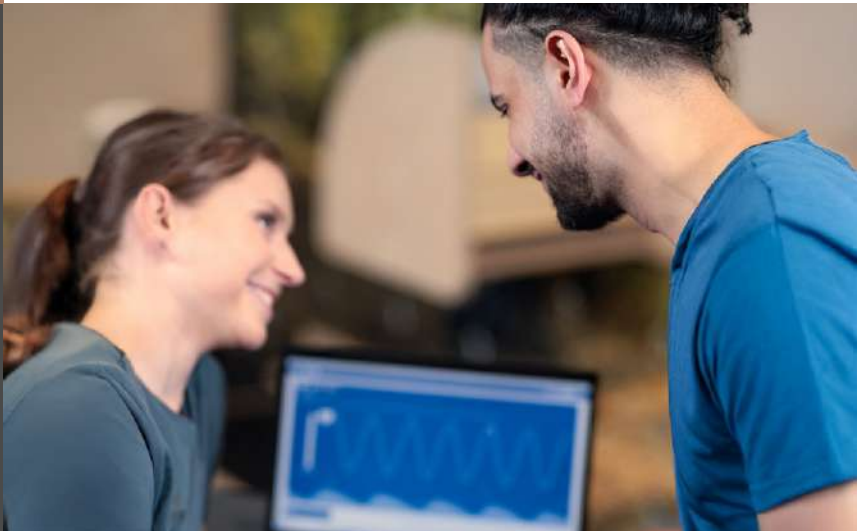
Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

CONTENTS:

- Analysis devices
- Transport case
- Software module
- Licence for 1 PC/Laptop

HARDWARE:

Stress Pilot® Pro device  
Polar H10 sensor



Stress Pilot® Pro results meeting

mobee mind  
Vegetative & mental health



S3 CHECK Pro

**mobee** balance  
Balance & coordination

## S3 CHECK Pro

Analysis of coordination

S3 CHECK Pro analyzes stability, sensorimotor function and symmetry. Deficits in the functional musculoskeletal system are uncovered. S3 CHECK Pro is your tried and tested analysis tool for the topic of coordination.

- Stability left-right/forwards-backwards analysis
- Analysis of body stability
- Measurement of symmetry
- Screening of sensorimotor function
- Score in comparison with standard values
- Standard values from childhood to senior age
- Coordination training
- Results report



### AREAS OF APPLICATION:

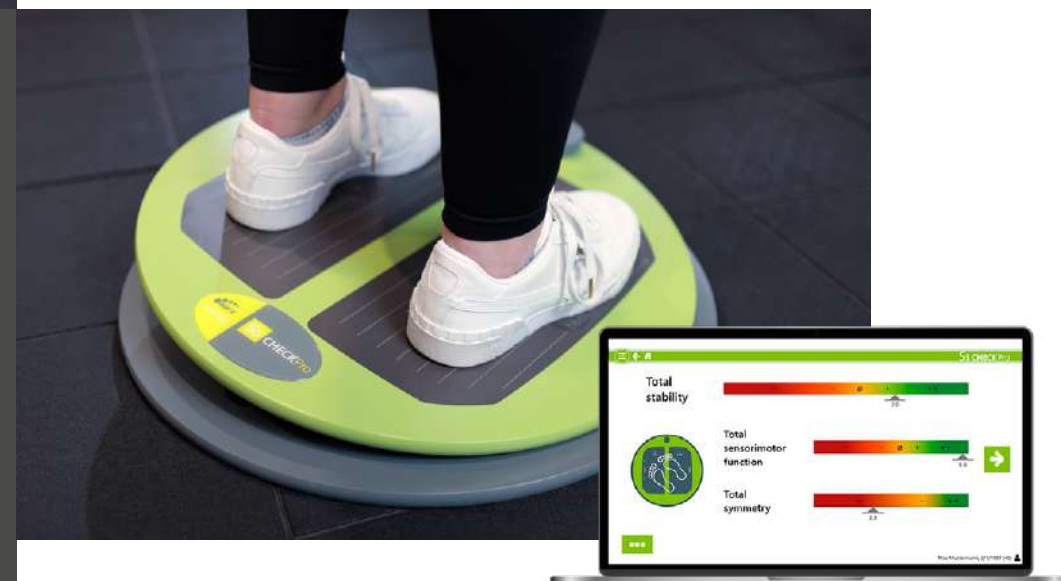
Therapy & Medicine  
Sports & Fitness  
Companies & Institutions  
Public environments

### CONTENTS:

- Balance plate incl. sensor
- USB connection cable
- Software module
- Licence for 1 PC/Laptop

### HARDWARE:

MFT S3 CHECK Pro balance plate







mobee metabolic

# mobee metabolic

## Metabolism

mobee metabolic

Metabolic analysis

mobee® metabolic offers the functional analysis of the resting metabolism by means of respiratory gas composition and rounds this off with targeted questioning about the individual's exercise habits. The product was developed in cooperation with the company CORTEX Biophysik GmbH.



- Functional metabolism analysis
- Analysis of individual movement habits
- Goal-oriented (e.g. wish for weight loss)
- Metabolic flexibility
- Resting, activity and basal metabolism
- Recommendations for daily calory intake
- Result reports



**AREAS OF APPLICATION:**  
 Therapy & Medicine  
 Sports & Fitness  
 Companies & Institutions  
 Public environments

- CONTENTS:**
- METALIZER®3B
  - Transport case
  - O2 sensor
  - Volume flow sensor
  - Sample line, approx. 2m
  - Nano Bluetooth adapter
  - Cortex face mask set incl. adapter
  - Hair net for face masks
  - med. table power supply
  - Power cable Europe
  - Gas-on-demand valve
  - 120x disposable turbines
  - Software module
  - Licence for 1 PC/Laptop

**HARDWARE:**  
 METALIZER®3B (CORTEX)







my mobee® offers extensive usage options for customers and patients as well as for all providers of health-oriented services.

### my mobee® business portal for providers

- User administration
- Overview of existing modules
- Organization of your licences
- Software download
- Webinars & starter webinars (German)
- Marketing & training materials

### my mobee® App for clients & patients

- 8 health topics
- One intuitive app
- Scores based on reference values
- Understandable results
- Progress charts
- Recommendations



#### AREAS OF APPLICATION:

Business (provider)  
Consumer (customer)

#### ACCESS TO FUNCTIONS:

App download for Apple- and Android devices

Available for mobee® 360 customers (provider) with a valid service contract .

Invite your customers or patients via e-mail function of the mobee® 360 software.

#### HARDWARE:

Smartphones/tablets with operating system iOS or Android; PC/Laptop

# my mobee

## Business Portal & App



Results review with my mobee®





The mobee® 360 software is included in the mandatory service contract when purchasing a new product and is required for the operation of all software modules.

## Basic

- Management of personal data
- Adding anonymous persons possible (valid service required)
- Statistical data export possible
- Result reports
- my mobee® Business Portal (Basic version)

## Premium

- VitalScore: Indicator for fitness, health and longevity
- Timeline: chronology of measurement results
- Reporting: all relevant data in one central document
- Data archive: all documents in a central place
- Exercise plan: recommendations for existing topic areas
- Interfaces to third-party systems
- Statistical data export possible
- Anonymized results via QR code
- Additional licences
- Starter webinar (recording, only German)
- my mobee® Business Portal & App (Premium version)

# mobee360

## Service tariffs & benefits



### BASIC:

Available in all tariffs

### PREMIUM:

Available in tariffs M & L

	Tariffs	no tariff	Basic	Premium
	Basic fee per year	-	€ 0.00	€ 240.00
	Fee per system/modul and year	-	€ 290.00	€ 200.00
Support	Setup assistance	x	✓	✓
	Software updates	x	✓	✓
	Technical support	x	✓	✓
	Specified contact person	x	x	✓
	Special services (e.g: Setting up a databank)	x	x	✓
Software	mobee® 360 platform <b>BASIC version</b>	without mobee® scale	Basic	Premium
	my mobee® Business Portal	limited	Basic	Premium
	Premium module Cockpit including VitalScore, timeline, all-in-one reporting, data sharing via QR code	x	✓	✓
	mobee® 360 modules incl. additional features	x	✓	✓
	my mobee® App	x	x	✓
	Software module syn.core for data synchronization	x	x	✓
Service	Basic marketing kit (logos, product pictures, etc. for website or social media usage)		✓	✓
	Additional software licenses		0	1

Setup assistance

A remote maintenance tool allows our support team to help you get started with your software and to make relevant settings.



Software updates

You always get the latest software versions of your products. You will not miss any technical improvements or content additions and your software is updated to the latest Windows® operating system

Technical support

Competent assistance in solving technical questions and problems in connection with the use of the mobee® 360 platform.

Specified contact person

You will be assigned a personal contact who is responsible for your support. This ensures particularly efficient and individual service.

Special services included

- Special services free of charge once a year:
- Establishment of a central database in an existing client-server network
- Support with data transfer from old stocks, data backups, data mergers
- Support in setting up interfaces to third-party systems (on the mobee® 360 platform side)
- Assistance with the configuration of the email dispatch

SUPPORT HOURS (CET)

[www.mobee.de/en/support/](http://www.mobee.de/en/support/)  
Monday – Friday:  
9 a.m.–12 p.m., 1 p.m.–4 p.m.  
(except on Luxembourg public holidays and closing days)

GENERAL CONDITIONS

- Mandatory for new purchases
- Runtime period: 24 month
- No automatic prolongation

The service tariff is mandatory for new purchases. Runtime period: 24 month. No automatic prolongation. Components and explanations for the services listed above can be found on the following pages.



## Softwaremodul syn.core

Synchronization without a central network

## my mobee® Business Portal & App

Access, use & administration/organisation

## Starter-Webinars

Access to compact explanatory videos  
(available only in German)

## Individual online coaching

- Live training online (90-120 min/topic area)
- Mandatory for mobee® fit/med/spine, Stress Pilot® Pro, mobee® metabolic
- Available for all topic areas
- Available only in German/English

## Live training in Luxembourg

A live training course can be held and arranged on request. The costs for this are borne by the customer.



## Marketing material

Logos, images available for internet or social media postings.

## Online presentation

- Live, simple, efficient
- Duration: approx. 30 min.
- Personal & individual consultation
- Appointment required

**BOOK APPOINTMENT: ONLINE-PRESENTATION**



## 30-day trial software module

- Trial period ends without termination
- Option possible with existing hardware
- Option without hardware with sample data



Live measurement with mobee® fit (Image source: X-Physio, Bonn)



You will find important information on the diagnostic devices on the following pages.

Information for importers



- Custom tariff code
- Dimension and weight
- Special transportation requirements
- Minimum order value
- INCOTERMS
- Lead time
- Medical product
- Maintenance required for device
- Communication type
- Origin/place of production





**BASIC:**  
Available in all tariffs

**PREMIUM:**  
Available in tariffs M & L



1.	<b>Customs tariff code</b>
	TARIC/HS 90318080
2.	<b>Dimensions and weight</b>
	Product in transport case: L240 x W200 x H70 mm 580g
3.	<b>Special transportation requirements:</b>
	<ul style="list-style-type: none"> <li>• declaration: dangerous goods (lithium ion batteries): "UN3481, Lithium ion batteries contained in equipment, Class 9, PI 967 Section II"</li> <li>• padded/shock proof packaging</li> <li>• insured delivery only</li> <li>• labeling as dangerous goods required</li> </ul>
4.	<b>Minimum order value</b>
	A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery. Orders can consist of different or identical products.
5.	<b>INCOTERMS:</b>
	EXW
6.	<b>Lead time</b>
	2 week from receipt of advance payment Transportation runtime EU: 4-5 days; outside EU: 7-14 days no express services available
7.	<b>Medical product (EU): no</b>
	Class: n.a. CE marking: yes Declaration of conformity: n.a
8.	<b>Maintenance required for device: no</b>
	Maintenance required for software: yes (optional) Calibration required for device: no
9.	<b>Communication type</b>
	proprietary radio (2,4 GHz radio) via "mobee com" radio stick
10.	<b>Origin/place of production:</b>
	Luxembourg  

1.	<b>Customs tariff code</b>
	TARIC/HS 90318084
2.	<b>Dimensions and weight</b>
	Product in transport case: L240 x W200 x H70 mm 580g
3.	<b>Special transportation requirements:</b>
	<ul style="list-style-type: none"> <li>• declaration: dangerous goods (lithium ion batteries): "UN3481, Lithium ion batteries contained in equipment, Class 9, PI 967 Section II"</li> <li>• padded/shock proof packaging</li> <li>• insured delivery only</li> <li>• labeling as dangerous goods required</li> </ul>
4.	<b>Minimum order value</b>
	A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery. Orders can consist of different or identical products.
5.	<b>INCOTERMS:</b>
	EXW
6.	<b>Lead time</b>
	2 week from receipt of advance payment Transportation runtime EU: 4-5 days; outside EU: 7-14 days no express services available
7.	<b>Medical product (EU): yes</b>
	Class: I (under MDD) CE marking: yes Declaration of conformity: upon request
8.	<b>Maintenance required for device: no</b>
	Maintenance required for software: yes (optional) Calibration required for device: no
9.	<b>Communication type</b>
	proprietary radio (2,4 GHz radio) via "mobee com" radio stick
10.	<b>Origin/place of production:</b>
	Luxembourg  



1. **Customs tariff code**

TARIC/HS 90318080

2. **Dimensions and weight**

Product in transport case:

L240 x W200 x H50 mm 450g

3. **Special transportation requirements:**

- Declaration: dangerous goods (lithium ion batteries):  
"UN3481, Lithium ion batteries contained in equipment, Class 9, PI 967 Section II"
- padded/shock proof packaging
- insured delivery only

4. **Minimum order value**

A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery.  
Orders can consist of different or identical products.

5. **INCOTERMS:**

EXW

6. **Lead time**

2 week from receipt of advance payment  
Transportation runtime EU: 4-5 days; outside EU: 7-14 days  
no express services available

7. **Medical product (EU): yes**

Class: I (under MDR) CE marking: yes Declaration of conformity: upon request

8. **Maintenance required for device: no**

Maintenance required for software: yes (optional)  
Calibration required for device: no

9. **Communication type**

Bluetooth Low Energy (BLE)

10. **Origin/place of production:**

Luxembourg  

1. **Customs tariff code**

TARIC/HS 84231090

2. **Dimensions and weight**

Model MC 780 - (for other models please request)

Standard packaging (with stand):

L1060 x W497 x H290 mm 21 kg

Standard packaging (portable, without stand)

L780 x W530 x H250 mm 15 kg

Transport case

L660 x W430 x H275 mm 5,5 kg

3. **Special transportation requirements:**

- padded/shock proof packaging
- insured delivery only

4. **Minimum order value**

A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery.  
Orders can consist of different or identical products.

5. **INCOTERMS:**

EXW

6. **Lead time**

1 week from receipt of advance payment  
Transportation runtime: EU: 4-5 days; outside EU: 7-14 days

7. **Medical product (EU): yes**

Class: IIa (under MDD) CE marking: yes Declaration of conformity: upon request

8. **Maintenance required for device: no**



Maintenance required for software: yes (optional)  
Calibration required for device: no



9. **Communication type**

connection cable (USB Type-A to USB Type-B; not included with delivery)  
Bluetooth kit (Accessory, must be ordered separately)



10. **Origin/place of production:**

Luxembourg (software)   Japan (TANITA scale)

1.	<b>Customs tariff code</b>
	TARIC/HS 90314990
2.	<b>Dimensions and weight</b>
	Product in transport case: L240 x W200 x H50 mm460g
3.	<b>Special transportation requirements:</b>
	<ul style="list-style-type: none"><li>• padded/shock proof packaging</li><li>• insured delivery only</li></ul>
4.	<b>Minimum order value</b>
	A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery. Orders can consist of different or identical products.
5.	<b>INCOTERMS:</b>
	EXW
6.	<b>Lead time</b>
	1 week from receipt of advance payment Transportation runtime: EU: 4-5 days; outside EU: 7-14 days express services available upon request
7.	<b>Medical product (EU): no</b>
	Class: n.aCE marking: yesDeclaration of conformity: n.a
8.	<b>Maintenance required for device: no</b>
	Maintenance required for software: yes (optional) Calibration required for device: no
9.	<b>Communication type</b>
	USB connection cable (ear clip) Bluetooth (Polar H10)
10.	<b>Origin/place of production:</b>
	Luxembourg (software)  

1.	<b>Customs tariff code</b>
	TARIC/HS 90314990
2.	<b>Dimensions and weight</b>
	Product (Balance plate) L630 x W600 x H160 mm8,5 kg
	Product (Safety rail, optional accessory; Availability on request) L102 x W810 x H170 mm25 kg
3.	<b>Special transportation requirements:</b>
	<ul style="list-style-type: none"><li>• padded/shock proof packaging</li><li>• insured delivery only</li></ul>
4.	<b>Minimum order value</b>
	A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery. Orders can consist of different or identical products.
5.	<b>INCOTERMS:</b>
	EXW
6.	<b>Lead time</b>
	4 weeks from receipt of advance payment Transportation runtime: EU: 4-5 days; outside EU: 7-14 days
7.	<b>Medical product (EU): yes</b>
	Class: I (under MDD)CE marking: yesDeclaration of conformity: upon request
8.	<b>Maintenance required for device: no</b>
	Maintenance required for software: yes (optional) Calibration required for device: no
9.	<b>Communication type</b>
	USB connection cable
10.	<b>Origin/place of production:</b>
	Luxembourg (software)   Austria (device)



1.	Customs tariff code TARIC/HS		
	90318080	mobee® metalyzer3B	
	90181990	Disposable turbines	
2.	Dimensions and weight		
	Product in transport case		
	L570 x W470 x H200 mm	6,5 kg	
3.	Special transportation requirements:		
	<ul style="list-style-type: none"><li>• padded/shock proof packaging</li><li>• insured delivery only</li></ul>		
4.	Minimum order value		
	A minimum order value of 5.000 € / order (net of taxes, including service, excluding shipping costs) is required for international delivery. Orders can consist of different or identical products.		
5.	INCOTERMS:		
	EXW		
6.	Lead time		
	4 weeks from receipt of advance payment		
	Transportation runtime: EU: 4-5 days; outside EU: 7-14 days		
7.	Medical product (EU): no		
	Class: n.a	CE marking: yes	Declaration of conformity: n.a
	Medical grade hardware		
8.	Maintenance required for device: yes		
	Maintenance required for software: yes (optional)		
	Calibration required for device: yes (see p. 31)		
9.	Communication type		
	USB connection cable		
10.	Origin/place of production:		
	Luxembourg (software)	 	Germany (device)

Inspection and calibration

In order to ensure valid measurements, the mobee® metabolic hardware must be calibrated regularly.  
This synchronizes the system with the ambient conditions.

A basic distinction is made between sensor testing using ambient air and sensor calibration using the calibration gas.

Caibration mode	Interval	Warm-up time
Sensor check with ambient air	After each device start or change of location	30-45 minutes
Sensor calibration with CORTEX calibration gas	1x monthly	30-45 minutes

Detailed instructions on the steps required for inspection and calibration can be found in the corresponding mobee® metabolic user manual.

The O2 sensor must be replaced once a year.

Distributors can be trained to offer annual maintenance services themselves.

## Contact

You have the following contact options for various concerns.

Inquiries regarding **content-related** or administrative questions:

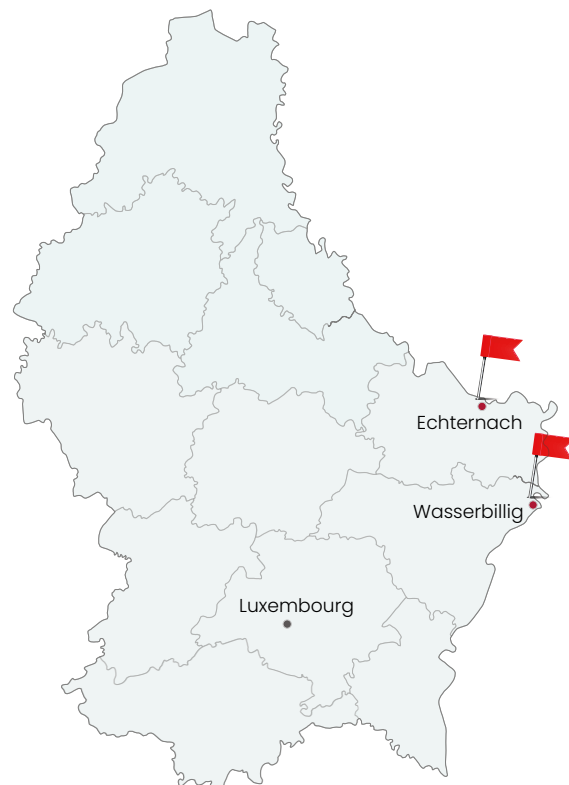
- by email: [info@mobee.eu](mailto:info@mobee.eu)
- by telephone: +49 6561 69 77 1 77

Inquiries regarding **technical issues** (hard-/software):

- [support form](#)
- by email: [support@mobee.eu](mailto:support@mobee.eu)

### SUPPORT HOURS (CET)

Mo.-Fri.:  
9 a.m.-12 p.m., 1 p.m.-4 p.m.  
(except on Lux.public  
holidays and closing days)



### CONTACT mobee®360 LUXEMBOURG

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### mobee® 360 Social media accounts







SportMed<sub>SA</sub>

Luxembourg – 2025