

	Tariffs	no tariff	Basic	Premium
	Basic fee per year	-	€ 0.00	€ 240.00
	Fee per system/modul and year	-	€ 290.00	€ 200.00
Support	Setup assistance	x	✓	✓
	Software updates	x	✓	✓
	Technical support	x	✓	✓
	Specified contact person	x	x	✓
	Special services (e.g: Setting up a databank)	x	x	✓
Software	mobee® 360 platform BASIC version	without mobee® scale	Basic	Premium
	my mobee® Business Portal	limited	Basic	Premium
	Premium module Cockpit including VitalScore, timeline, all-in-one reporting, data sharing via QR code	x	✓	✓
	mobee® 360 modules incl. additional features	x	✓	✓
	my mobee® App	x	x	✓
	Software module syn.core for data synchronization	x	x	✓
Service	Basic marketing kit (logos, product pictures, etc. for website or social media usage)	x	✓	✓
	Additional software licenses	0	0	1

Runtime period: 24 month. No automatic prolongation. Prices net of taxes; valid as of May 2025

Frequently asked questions

Is it possible to buy products from the mobee® 360 platform without a service contract?

No, the service contract is always a mandatory part of the purchase.

Is it possible to use the software after the contract has expired?

The software can continue to be used with restrictions in the version valid at the time the contract ends..

Does the callback service and the handling via a support form work?

Our service is consistently rated excellent (see [Google review on mobee® 360](#)).

Support: Hours of operation & How to contact

Support request via [support form](#) or my mobee® Business Portal

Callback service: Mo.-Fr.: 9 a.m.-12 a.m. 1 a.m.-4p.m. CET
(except on Luxembourg public holidays and closing days)

Detailed explanation of the above services can be found in our current [product catalog](#).

